ABOUT THE COMMITTEE

The Committee was established by the Dixon City Council in February 2023. The Committee is made up of seven members appointed by City Council, including two City Councilmembers and five additional members from the community.

The goal of the Committee is to provide a recommendation to the City Council regarding new water rates. There is the potential for a significant water rate increase in order to maintain a reliable and safe water system.

UPCOMING MEETINGS

Meetings start at 7pm and are held in person in City Hall Council Chambers (600 East A St.). Meetings can be streamed on Zoom, online, and on Channel 20.

Upcoming regular meeting dates are listed below:

January 25, 2024 February 22, 2024 March 28, 2024

ABOUT DIXON WATER

The City of Dixon Water Operations
Division maintains a network of over 45
miles of pipeline, 5 wells and 4 storage
tanks, providing water to 12,000 Dixon
residents and ensuring reliable water
capacity for fire emergencies.

CONTACT US

600 East A Street Dixon, CA 95620 707-678-7000

Website: www.cityofdixon.us Follow us on Social Media











We want to hear from you! Scan the QR Code below to take our survey.



FREQUENTLY ASKED QUESTIONS

Q: How are the water rates determined?

A: The Committee has requested a water rate study. This study will evaluate if the system's operating revenues are sufficient to meet the system's current and upcoming expenses. The City cannot charge more than the actual costs to run and maintain the water system. The water system is an enterprise fund, meaning that money paid into the system by water customers can only be used to maintain the system. The water system does not receive any funding from the general fund.

The Committee will review the water rate study findings and make a recommendation to City Council.

Q: Does the City have qualified technical staff to manage groundwater production?

A: Yes. In 2018, City staff began operating and maintaining the system. The City took ownership of the system in 2014. Prior to 2014, the City water system was operated through a joint powers agreement between Solano Irrigation District and the City of Dixon. Between 2014-2018 the City managed the water system through a third-party consultant. City staff are qualified to manage the production of groundwater and obtain the required certifications by the State to treat and distribute drinking water. The City's water system and drinking water supply meet state requirements.

Q: If reliable and adequate water supplies aren't available, why is the City allowing another 1,000 homes to be built?

A: The City continues to operate and maintain the water system to ensure that it can provide clean, safe water to City residents. However, maintenance and the use of an aging system continues to be a challenge. To ensure that there is no impact on the City's ability to provide water, new developments in the City are required to provide new water supply.

Q: How will the City communicate the results of feedback it receives from customers?

A: The City will continue to keep the community informed through the website, social media, newsletter and bill inserts. The community is invited to participate in Committee meetings in-person or via Zoom.

To view a full list of questions that have been answered visit:

www.cityofdixon.us/watercommittee



NEXT STEPS



The City will conduct a water rate study in the first quarter of 2024.



The Committee will participate in a series of meetings to gather input from community groups throughout 2024.



The Water Rate Advisory Ad Hoc Committee will make a recommendation to City Council regarding a potential water rate increase.

YOUR INPUT IS IMPORTANT TO US

As a City of Dixon water customer, your input is important to us! For more information about the committee, to submit a question, view meeting agendas and recordings visit:

https://www.cityofdixon.us/watercommittee or scan this QR code:

